



## **Software and Consulting for Major Telecom**

*lyka's solutions allowed operators to seamlessly manage end-to-end systems.*

### **Our Client's Situation**

Jersey Telecom is the second largest wireless and wireline services provider in United Kingdom. The company is one of the first network solution providers that choose to go with next generation network systems to replace their entire traditional switching gear. While new services and solutions were the growth areas, concerns about being able to provide the same level of service and solutions were an issue. The client's main concerns included:

- Design and manageability of the new network.
- The ability to staff operations to manage the new network.
- Building solutions and services along with new operations.
- The ability to manage and maintain the same level of service.

### **lyka's Solution**

lyka was able to bring solutions that would allow Jersey Telecom to manage their network-- to proactively manage and maintain the same level of service.

- lyka's service solution platform was used to manage several services.
- NetWatch provided 24x7x365 automated proactive and reactive monitoring.
- NetWatch, integrated with data services on the platform, was able to provide the client with real-time network performance solutions.

lyka provided and managed solutions that allowed operators to manage end-to-end systems

### **Our Client's ROI**

lyka's proprietary platform and consulting services delivered considerable ROI by:

- Allowing the client to provide better service to its customers without increasing the client's operational cost.
- Reducing CAPEX by automating solutions.
- Enabling the client's solution to manage and maintain the complex network.
- Providing data for complex analysis of network and management services.
- Providing marketing data on customer usage and customer solutions.

### **About lyka**

Headquartered in Greater Chicago, multiple award-winning lyka is the leading expert on analytic optimization and the comprehensive utilization of all data. Its primary product is lyka dataSpryng, the only Big Data analytics platform able to read unstructured data and provide an instantaneous unified view. It is as straightforward to deploy as Microsoft Outlook and user friendly--clients get the answers they need without technical translation or dependencies. Value add solutions include lyka Team Consulting Services, which is staffed with highly experienced, experts that are closely monitored and held accountable to lyka's own exacting performance standards. Master Contracts include: University of Illinois Systems, Cook County, State of Illinois, CDW, Federal Aviation Administration (eFAST), 8(a) STARS, and GSA 70 (pending). For more information on lyka dataSpryng and lyka visit [www.lyka.com](http://www.lyka.com) or call 630-372-3900.

## **Get Started Now!**

**To Find Out More About lyka Call 630-372-3900**

Or complete the brief contact form: <http://lyka.com/contact-us>