



CASE STUDY

STANFORD UNIVERSITY

Solution: Incorta

SCOPE OF WORK

Stanford University licensed Incorta in Summer 2015. Within 6 months, Stanford went live with 2 Incorta applications: Oracle E-Business Suite (EBS) Asset Management Dashboards and Oracle EBS Extension – Gift Management Dashboards. Stanford has more than 300 buildings managed by their Land and Buildings department. The Incorta Dashboards, integrated with the EBS Asset Management application, optimized the management and completion of work orders in a timely and cost-effective basis. To quote their business systems manager for Land and Buildings:

"Our users were incredibly frustrated; A technician would try to look up his active work orders and would wait up to 15 minutes for a response. These delays ate into the technicians' billable time, reducing revenue, and negatively impacting the Land and Buildings budget."

The Gift Management Dashboards helped the management team effectively manage the flows and status of gifts received by different departments. It improved their processing timelines and accurately estimated the projected quarterly revenue. **Note:** Stanford receives millions of dollars in gifts each year.

Since implementing these initial Incorta applications, Stanford has continued to expand the Incorta footprint. Here are some additional applications built with Incorta to provide various metrics and improve operations:

1. Peoplesoft HR dashboards for all university department management teams
2. Numerous EBS financial and operational management dashboards
3. ServiceNow IT ticket management dashboards

Since COVID, Stanford has built a private COVID dashboard (for internal management use) and a public-facing COVID dashboard. These dashboards extract and integrate data from multiple sources and systems (EBS, Peoplesoft, Identity Management, public data, etc.).

The private COVID dashboard is available to senior management and department management teams, and it is used to effectively manage the impact of COVID on the Stanford community (Students, Faculty, and Staff).

ABOUT IYKA

Headquartered in Greater Chicago, Iyka is a multiple national and international award winning strategic data management company. Iyka brings innovative products, Applications Development, and IT staff augmentation services that simplify technology and technology processes to serve commercial, educational, and government clients.

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